

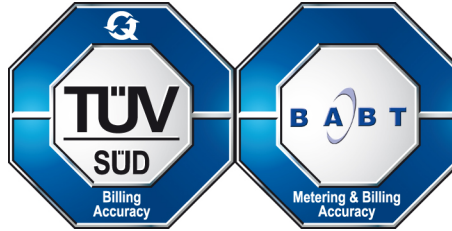


## Certificate of Metering and Billing Approval

in accordance with General Condition C3, modified on 01 October 2018, as notified under section 48(1) of the Communications Act 2003

### Approval Certificate No: B A B T MET3031 i07

**Approval Holder:** **KCOM Group Limited**  
 37 Carr Lane  
 Hull, East Riding of Yorks HU1 3RE  
 UNITED KINGDOM



### Total Metering and Billing System:

### KCOM Retail Business MET3031

### The Scope of services covered by this Approval:

Annex A2: Fixed Publicly Available Telephone Services - Retail Services. Fixed Publicly Available Internet Access Services - Retail Services.

TUV SUD B A B T, being an Approval Body as referenced in General Condition C3.5 contained within the Ofcom Notification dated 30 September 2017 under Section 48(1) of the Communications Act 2003, having given notice to such persons as TUV SUD B A B T considers appropriate, following notification of a proposal to give this approval, and having considered all representations received within the notification period, hereby approves, in accordance with the General Condition, the above Total Metering and Billing System.

**Notification closure date:** 5th November 2023  
**This certificate expires on** 2026-11-19  
**Date:** 2023-12-12

( Thomas Twynam )

This certificate has been issued in accordance with the Testing and Certification Regulations of TÜV SÜD Group.

The current scope of Approval will be found on [www.tuvsud.com/en-gb/services/product-certification/metering-and-billing/ofcom-metering-and-billing-direction-2017](http://www.tuvsud.com/en-gb/services/product-certification/metering-and-billing/ofcom-metering-and-billing-direction-2017)  
 For further details related to this certification please contact [metering.billing@tuvsud.com](mailto:metering.billing@tuvsud.com)

The Interpretation Act 1978 shall apply for the purpose of interpreting this Approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents.



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**Conditions of Validity:** None.